FxPro
Trade Like a Pro

Tips for spotting fake or fraudulent websites

At FxPro, the safety of client data is a priority and we have sophisticated security measures in place designed to protect your personal information, privacy and funds. However, there are also precautions you should take to protect yourself from falling victim to a scam or imposter website.

Here are some top tips for what to look out for:

Non-Secure web address

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Pay attention to websites starting http:// and never enter any personal details on a website without the secure https protocol, as it may be possible for hackers to steal your information.

✓

Websites with https:// and the secure padlock icon in the URL bar are using a 'secure' browsing mode, meaning that it is a trusted site and communications with the server are encrypted.

Keep your personal data under lock and key.

Innacurate Domain names

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Steer clear of any websites claiming to be a reputable company, but have misspelt or wrongly worded the company name with symbols etc. Some examples of fake FxPro domains:

FX-PRO.com
Fx.Pro.com
F.X.PRO.co.uk
FxPro-Gold.com
FXPR0.com

In addition, it is always a good idea to run a virus scan, especially if the site contains a lot of ads or pop-ups. There are several free tools available online to do this.

✓

Always verify the authenticity of the website. A good indication of a phishing or scam site is when it has only recently been created. There are several free online tools you can use to quickly check the age of the website.

That website may have been born yesterday, but you weren't!

Beware of copied images and content

Many fraudulent websites try to duplicate the look of a website, by copying official images or logos. Just because a site uses images from FxPro or another recognisable brand, doesn't mean they have the right to or are in any way associated with that company.

Check for standard content that all legitimate companies would have, for example, a dedicated 'contact us' page, 'about us', 'privacy policy', site map etc.

If there are pages that are absent or hidden, this is an indication that something is not quite right.

Don't let your eyes fool you!

Typos and grammatical errors

Whilst some scam sites can appear very professional without major spelling errors, many will have frequent typos or grammatical errors, as they have rushed to create the site for nefarious purposes.

Of course, even the most professional companies will have the odd mistake or two in the webpages but in general, the content will be extremely professional and smooth.

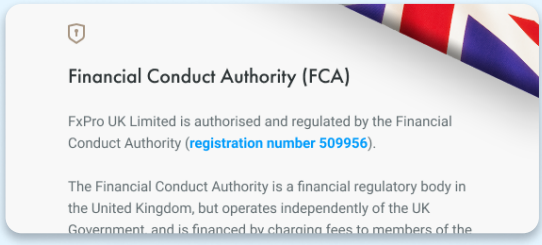
Ask yourself if a reputable company would allow for such mistakes

Beware of spoofed financial licences

Financial fraudsters may use the same regulatory licence numbers as existing companies, to appear legitimate. Just because a company claims they are regulated, it does not mean they are, or that the licence they are stating actually belongs to them.

Most financial institutions will have direct links to the regulator where you can see the official company name/domain, licence number and date that it was acquired. You can also search companies on the regulator member registers.

Don't give them a licence to steal!



Shady communication

Not having a direct and official way to contact a company is a major sign that something is amiss. Why would a financial institution not want their clients to be able to reach them?
Another tactic used is to set up fake Livechats/email addresses or have WhatsApp or other messenger & social media apps as a means of official contact.

Watch out for inaccurate or disguised email addresses, for example:

fxprosupport@gmail.com (personal email domains such as Gmail/Hotmail can be set up by anyone and indicate that someone is trying to deceive)
accounting123@fxpro.com
Fx.Pro@mail.com

There should be official means of contacting a company directly and emails should use the official company domain. For example support@fxpro.com

Always verify the contact independently if you are not sure of the authenticity and never disclose your personal data.

Ask yourself, am I sure I know who I am communicating with?

Unrealistic promises

In the retail trading industry, one of the ways to recognise a non-legit site is when they claim to provide a guaranteed profit or return on investment. This is a huge red flag and is likely used as a scheme to collect funds from unsuspecting victims.

Regulated brokers such as FxPro, will never guarantee any returns on investments nor provide trading advice, or ask you to make any unsolicited payments. A risk warning is displayed at all times.

If it sounds too good to be true, it probably is.

Be aware & stay safe online!

If you have any questions at all or would like to verify any communication or information, please contact us via our official communication channels

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